

APAC Assistance Key Personnel and Professional Partners

Ken Sheargold – CEO



Ken Sheargold, CEO of APAC Assistance, is a seasoned Transformation Executive with extensive experience in leading successful transformations across government and private enterprises. He previously served as CEO of PM Partners, an esteemed organization specializing in project management solutions. With a background in project management and strategy development, Ken has a proven track record of achieving outcomes through implementing projects, programs, and transformations. His expertise spans various sectors, including government and defense, making him a thought leader in strategy execution. Ken's vision for APAC Assistance aims to establish it as the premier operational risk management company in the dynamic regions of Asia Pacific, Europe, the Middle East, and Africa.

Paul Quaglia – Founder and Managing Director



Paul Quaglia, the founder of APAC Assistance, brings extensive experience in security and disaster management across the Asia Pacific. With a military background and senior roles at esteemed organizations like International SOS and the World Bank, Paul's expertise extends to regional risk consulting, operations management, and project management. Having undertaken regional risk consulting since 1996, he possesses a deep understanding of the region's complexities and cultural nuances. His leadership drives APAC Assistance as a bespoke operational risk and information support company, dedicated to navigating high-risk environments effectively.

Dan Bowman – Director



Dan Bowman is an international lawyer with over 30 years of experience in senior management positions in the resource sector. He specializes in legal counsel on security, human rights, and environmental compliance. With extensive international experience in the Middle East and Asia, including three decades in Indonesia, Dan excels in navigating complex risk management challenges.

Bhargava Reddy – Regional Director



Bhargava Reddy, based in Bangalore, leads our South Asia team as Regional Operations Director. With experience at Pinkerton as an Intelligence Specialist for APAC and EMEA regions, he specializes in strategic and tactical intelligence for corporate risk management. Bhargav holds a master's in International Business and Politics from Queen Mary University of London and has expertise in migration, security, and geopolitical risk. He is proficient in multiple languages including English, Hindi, Urdu, Kannada, Telugu, and French.

Ragyeshri Sudaroli - Manager



Ragyeshri Sudaroli, based in Bangalore, serves as a Manager at APAC Assistance. With an MA in International Relations from the University of Warwick and experience at EY and Kotak Securities, she specializes in security issues, geopolitical risk, and macroeconomic theories. Fluent in English, Kannada, Tamil, and Malayalam, Ragyeshri contributes valuable insights to the team's risk management strategies.

Uday Bakhshi - Manager



Uday Bakhshi, based in Mumbai, brings expertise in geopolitical risk analysis with a focus on Southeast Asia. With experience at esteemed organizations including Max Security, he specializes in conflict analysis and development economics. Fluent in English, Hindi, and French, Uday contributes valuable insights to risk management strategies.

Khun Siratep – Security and Risk Management Expert



Khun Siratep, a Certified Protection Professional (CPP) with over 27 years of experience, has held senior regional security positions in multinational companies such as a major American engineering company. With a background in the Thai Army Special Forces and extensive training in crisis management, negotiation, and emergency management, he excels in operational risk management in high-risk areas. His expertise spans across sectors including heavy engineering, tech, and banking, making him adept at navigating complex security challenges in the Asia Pacific region.

Ramlee Sham – Risk Management Specialist



Ramlee Sham, a Malaysian Army Officer with over 30 years of service, brings extensive expertise in military intelligence and crisis management. A graduate of esteemed institutions such as the University of NSW and the US Army Staff College, he has led negotiations and crisis management operations for Malaysia, including peacekeeping missions with the United Nations. With a background in Military Strategic Studies, Ramlee's experience includes restructuring military intelligence organizations and establishing strategic networking with global intelligence organizations. Additionally, he has demonstrated post-military capacity in the aviation industry, specializing in MRO training and certification for technicians.

Robert Crawford – Risk Management Specialist



Robert Crawford, a seasoned security and risk management expert from Australia, boasts over three decades of experience in diverse sectors. With senior positions in global corporations like the world's largest pulp and paper company and a leading German engineering firm, he specializes in business resilience and asset protection. Robert's extensive background includes service in law enforcement and multinational companies across various countries, including Australia, Indonesia, Iraq, and Tanzania. Holding multiple degrees, including an MBA in International Relations, he brings a wealth of knowledge to risk management strategies.